



ANTECH

COVID-19 US Operational Updates For: Week of November 16th, 2020

RESULTS REPORTING DELAYS

New: We are experiencing some delays in results reporting turnaround times in our Fountain Valley California laboratory. Customers in Southern California areas may experience delays. Please continue to check [antechdiagnostics.com](https://www.antechdiagnostics.com) for updated information.

COURIER OR TRANSPORTATION DELAYS

We are currently experiencing no delays or disruptions.

SPECIFIC TEST DELAYS

Please be advised that many university laboratories are experiencing delays due to COVID 19. If your sample is impacted, you will receive a call informing you of your sample's potential delay and status.

Currently, we are experiencing known delays with the following tests:

Antech has been notified that until further notice, KSU is suspending expedited services for FAVN samples. KSU is doing its best to process existing FAVN and RFFIT serology testing requests within a 3 to 4-week timeline.

If you have any questions, concerns, or would like to update us on your practice's operational status with special instructions (e.g., reduced hours or sample pick-up instructions), please call Client Services **1-800-872-1001**.

Please monitor our website, [antechdiagnostics.com](https://www.antechdiagnostics.com), for updates on any impact to regional service levels.